

### SheerGuard SA Lifetime UV Warranty

SheerGuard SA is so confident in the value of our products, that all SheerGuard SA customers will receive a Lifetime UV Warranty on all SheerGuard SA Clear Burglar Bars, made of Exolon® Polycarbonate, providing the terms and conditions are adhered to as set out below.

#### Term and conditions:

- Customers must be traceable on the SheerGuard SA database
- Customers must have proof of the original SheerGuard SA invoice
- The Warranty applies to the original homeowner at the time of the installation
- The Warranty covers SheerGuard Clear Burglar Bars that have cracked due to poor workmanship\*
- The Warranty covers SheerGuard Clear Burglar Bars that have been maintained as outlined as per the Cleaning Instructions provided on completion of installation
- This Warranty only pertains to installations done from 1<sup>st</sup> February 2023
- The Warranty is not transferable, and only the customer (purchaser) may claim if no monies are outstanding
- The Warranty applies only SheerGuard SA approved fastening systems
- SheerGuard SA Burglar Bars must be installed by a SheerGuard SA certified installer

#### Lifetime UV Warranty Exclusions:

- Damage as a result of or which may be attributable, directly or indirectly, to breaking and entering, security breach, burglaries, attempted burglaries, home invasion/intrusion, hi-jacking or any related actions that have taken place in and around the property or premises where the SheerGuard products may have been installed
- Any modifications on the product without SheerGuard SA written approval will render the warranty as null and void
- Renovations such as RhinoLite, painting or any other alteration where the bars are damaged waives the warranty
- DIY / Self installations or installations that are not done by a qualified SheerGuard SA Installer
- Not valid where external cleaning companies are employed to clean windows
- Budget Bar range is not included

*\*Poor Workmanship is defined as installations done by a qualified SheerGuard SA Installer, where the Clear Burglar Bars have been incorrectly installed. Bars may crack at the fastening point due to over tension or the skew placement of a rivet. Poor workmanship will be confirmed once an investigation has been completed by SheerGuard SA.*